```
lot, and we appreciate it. I have no more
1
     questions for you.
2
3
                 WITNESS:
                          Thanks.
                MR. HAWA: We will read and sign it.
4
                 (Reading and signing requested.)
5
                 (Deposition concluded 1:00 p.m.)
6
 7
 8
 9
10
11
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21
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CERTIFICATE OF DEPONENT I hereby certify that I have read and examined the foregoing transcript, and the same is a true and accurate record of the testimony given by me. Any additions or corrections that I. feel are necessary, I will attach on a separate sheet of paper to the original transcript. KEANAN KINTZEL

DOCKET FILE COPY ORIGINAL

1	CERTIFICATE OF REPORTER/NOTARY PUBLIC
2	STATE OF INDIANA, to wit:
3	I, DONNA J. HANNAH, a Notary Public of
4	the State of Indiana, do hereby certify that the
5	within-named witness personally appeared before
6	me at the time and place herein set out, and
7	after having been duly sworn by me, according to
8	law, was examined by counsel.
9	I further certify that the examination
10	was recorded stenographically by me and this
11	transcript is a true record of the proceedings.
12	I further certify that I am not of
13	counsel to any of the parties, nor in any way
14	interested in the outcome of this action.
15	As witness my hand and notarial seal
16	this 25th day of July, 2003.
17	
18	Donna J. Hannah
19	Notary Public
2 0	My Commission Expires: 05-26-08
21	My Commission Expires. 05-20 00

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IN THE MATTER OF: BUSINESS OPTIONS, INC.

Deposition of Kurtis Kintzel

July 14, 2003

"We'll cover your job ANYWHERE in the country!"

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Deposition of Kurtis Kintzel "We'll cover your job ANYWHERE in the country!"

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BEFORE THE FEDERAL COMMUNICATIONS COMMISSION
                                                                    1
                                                                                        1-N-D-E-X
2
               WASHINGTON, D C 20554
3 IN THE MATTER OF
                        * EB DOCKET NO 08-85
                                                                    3 EXAMINATION BY
                                                                                                              PAGE
4 BUSINESS OPTIONS, INC , * FILE NO EB-02-TC-151
                                                                    4 Mr Shook
5 ORDER TO SHOW CAUSE AND * NAL ACCOUNT NUMBER
6 NOTICE OF OPPORTUNITY
                        * 30033217002
                                                                    6
                                                                                  (NO EXHIBITS MARKED )
                         * FRN 0007179054
   FOR HEARING
  DEPOSITION OF
                                                                   10
10
                 KURTIS KINT?EL,
11 was taken July 14, 2003, commencing at 9 30 a m ,
                                                                   11
12 at the LaQuinta Inn, 8210 Louisiana Street,
                                                                   12
13 Merril_vii.e, Ind.ana, before Donna J Hannah,
                                                                   13
14 Notary Public
16
           COURT REPORTERS, ETCetera, INC
18
        Maryland
                                                                   18
                              Washington
19
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    "We'll cover your job ANYWHERE in the country!"
                                                                   20
21
                  1-800-947-DEPO
                                                                                                                              Page 4
                                                            Page 2
1 APPEARANCES
                                                                                P-R-O-C-E-E-D-I-N-G-S
                                                                    2 WHEREUPON --
   On behalf of the BUSINESS OPTIONS
                                                                                  KURTIS KINTZEL,
        KEMA, HAWA, LSO
                                                                    4 a Witness called for examination, having been
        CHADBOURNE & PARKE, LLP
5
        1200 New Hampshire Averue, N W
        Washington, D.C. 20036
                                                                    5 first duly sworn, was examined and testified as
        (202) 974-5600
                                                                    6 follows:
                                                                                 DIRECT EXAMINATION
                                                                    7
   On senalf of the ICC
                                                                              BY MR SHOOK
9
       TRENT B HARFRADER, ESO
                                                                          Q Could you state your full name,
                                                                    9
        JAMES W SHOOK, ESO
        FEDERAL COMMUNICATIONS COMMISSION
10
        445 12th Street, S W
                                                                   10 please.
        Washington, D C 20554
11
        202-418-2955
                                                                          A. Kurtis John Kintzel.
                                                                   11
12
                                                                          Q And spell your last name, please.
13
                                                                          A. K-I-N-T-Z-E-L.
                                                                   13
14
                                                                          Q What is your residence address,
                                                                   14
                                                                   15 please.
                                                                          A. 241 Whitethorn Lane, Valparaiso,
17
                                                                   17 Indiana, 46383.
1.8
                                                                          Q Your business address?
19
                                                                   19
                                                                          A. 8380 Louisiana Street, Merrillville,
20
                                                                   20 Indiana, 46410.
21
                                                                          Q Is that the only business address that
                                                                   21
```

Page 8

	THE MATTER OF: BUSINESS OPTIONS, I position of Kurtis Kintzel	C. July 14 We'll cover your job ANYWHERE in the cou	
	Page	5	
1 1	you have?	1 where Miss Dennie and Miss Green are also	
2	A. No.	2 located. The three of us share the office.	
3	Q What others do you have?	3 Q How long have you had the location at	
4	A. I think it's 1443 East 83rd Street. I	4 84th Place?	
5 (can get that for you later.	5 A. I think we moved there in February of	
6	MR HAWA It's a new office right	6 this year.	

- 7 down the street. I think I have it.
- Q Is the address that you just gave me
- 9 in the same building as the Louisiana Street
- 10 address?
- 11 A. No, it's down the street.
- Q It's a separate building? 12
- A. Yes. 13
- Q Is that the only other business 14
- 15 address that you have?
- A. We have other enterprises. I own a
- 17 portion of a company called Total Bus.-247, which
- 18 is in the same building with a different suite
- 19 number.
- MR HAWA Is it this one? 20
- WITNESS Yes. The other address is 21

- 1 1443 East 84th Place, Merrillville, Indiana,
- 2 46410. And I also have an office in Chicago on
- 3 26th Street. I don't know the street address.
- BY MR SHOOK
- O Is one or more of the business that is
- 6 conducted at the 84th Place address related in
- 7 any way to Business Options, Inc.?
- A. Yes.
- Q In what manner?
- A. We do our corporate affairs type work
- 11 out of that location. We moved out of the 8380
- 12 Louisiana Street address to give that area of our
- 13 company greater significance and to be able to
- 14 put more focus on it.
- Q To put more focus on the activities
- 16 going on at Louisiana Street?
- A. On the corporate affairs portion of
- 18 our business.
- Q Okay. 19
- A. So the 84th Place address, that's
- 21 where I go to work; that's where I go, and that's

- Q Prior to that time, your business
- 8 address had been the Louisiana Street address?
- A. Yes.
- Q Now, with the activities that take 10
- 11 place at the 26th Street address in Chicago, are
- 12 those activities related in any way to Business
- 13 Options, Inc.?
- A. It's a LEC, and they also are an agent
- 15 for Business Options, being long-distance. But
- 16 as an agent, maybe they bring on two or three
- 17 customers a week. It's minimal.
- Q So the 26th Street activities would
- 19 involve marketing?
- A. Yes. 20

Page 6

21 Q Obtaining customers?

A. For local service.

- O For local service?
- A. Yes.
- Q But not for long-distance service?
- A. It's an agent for Business Options. 5
- Q Does it serve as an agent for any
- 7 other company in which you have an ownership
- 8 interest?
- 9 A. No.
- Q Only Business Options for the sale of
- 11 residential long-distance service?
- A. It sells local service. That's it's
- 13 primary business. And then Business Options is
- 14 the only long-distance carrier it services.
- 15 Q Could you give us your date of birth,
- 16 please.
- A. 2-12-65. 17
- Q Now, for the purposes of this 18
- 19 deposition, I am going to ask you questions about
- 20 various companies Unless I phrase the question
- 21 otherwise, you should assume that I am asking

July 14, 2003

"We'll cover your job ANYWHERE in the country!" Deposition of Kurtis Kintzel

Page 9 Page 11 1 only about the company referred to in the 1 provided by any other entity? 2 question. A. Yes. 2 A. Okay. Q What other entity? 3 Q So if for whatever reason you have got 4 A. Global Crossings. 5 some question or concern, either of you, about 5 Q Is that the only other entity? 6 what it is that I am asking, please feel free to, A. Yes. 6 7 you know, interrupt and say, "Could you repeat Q For how long has Business Options, 8 the question," or, "I don't understand." 8 Inc. resold long-distance service provided by A. Sure. 9 Quest? Q Or just tell me if you wish for me to 10 A. I am uncertain of the exact time, but 11 clarify in some manner what it is I am asking --11 I would estimate two years. Q When it comes to something like that, 12 A. Okay. Q -- because I want to make sure that we 13 13 if I ask for a period of time or date, if you do 14 understand each other. 14 not know the specific period of time, feel free A. Okay. 15 to say so, and I will phrase the question then in 15 MR HAWA And that's consistent with 16 16 terms of approximate time or approximate date. 17 any document as a whole -- that you are referring 17 A. Okay. MR HAWA Can I interrupt for a 18 to Business Options? 18 19 MR SHOOK Right. And sometimes 19 second? 20 those documents would indicate that we are asking 20 MR SHOOK Sure. 21 not only about Business Options, but about other 21 (Discussion held off the record.) Page 10 Page 12 1 companies as well. But for purposes of this MR HAWA You indicated in the 2 deposition, I am going to try to separate out the 2 beginning that you were going to try to separate 3 various companies and hopefully clarify the 3 the various entities and understand their 4 situation for us in a way that perhaps some of 4 functions. 5 our other documents have not. 5 MR SHOOK Right. WITNESS Sure. MR HAWA The question that we have BY MR SHOOK 7 is or comment that we have is that it might be 7 Q I take it that you are familiar with 8 useful to get an overview of the various 9 an entity named Business Options, Inc.? 9 companies in the beginning. I believe I had a A. Yes. 10 conversation with Trent about that it's quite 101 11 common in the telecom business to have a holding 11 Q How would you describe Business 12 company, subsidiaries, and someone else to hold 12 Options, Inc.'s principal business? A. It's a reseller of long-distance 13 leases and contracts. So it might be useful to 13 14 telecommunications service. 14 have that discussion so that we can answer the Q Does Business Options, Inc currently 15 questions. 16 resell long-distance service? MR SHOOK I was going to get to the 16 A. Yes. 17 overview at some point; I just didn't want to do 17 Q Does it resell long-distance service 18 it yet, 19 provided by Quest? 19 MR HAWA Okay. A. Yes. 20 20 BY MR SHOOK So for purposes of my questions -- for Q Does it resell long-distance service 21 21

]	Deposition of Kurtis Kintzel "We'll cover your job ANYWHERE in the country					
	Page 13		Page 1			
	1 example, if I ask a question and you believe	1	from the questions that you have answered thus			
١	2 there is an incorrect assumption that is embedded	2	far, that the contract with U.S. Bell and Quest			
١	3 in the question, certainly in your answer you can	3	also covers Business Options in terms of its			
	4 point that out.	4	being able to resell long-distance service			
	5 A. Okay.	5	provided by Quest?			
	6 (Inaudible discussion between witness	6	A. Yes.			
	7 and Mr. Hawa.)	7	Q Would it also be fair to say, then,			
	8 Q Okay	8	that the contract is also meant to cover Buzz			
	9 A. So what I answered for Business	9	Telecom?			
	10 Options as a reseller of Quest, the contract is	10	A. Yes.			
	11 between Quest and Buzz Telecom.	11	Q Would that contract with Quest, to			
	12 Q And by "contract," you are referring	12	your understanding cover any entities other than			
	13 to a written contract?	13	Business Options, Buzz Telecom or U.S. Bell?			
	14 A. Yes.	14	A. Could you repeat the question.			
	15 Q And in terms of the approximate	15	Q Okay. We have been talking about a			
	16 two-year period that you are talking about, do	16	contract that U.S. Bell entered into with			
	17 you mean to say that Buzz Telecom entered into a	17	Quest			
	18 contract with Quest approximately two years ago?	18	A. Yes.			
	19 A. Yes.	19	Q approximately two years ago for the			
	20 Q Now, is it conceivable that you are	20	reselling of long-distance service. And I			
	21 confused, and really the entity in question that	21	understand from your answers to subsequent			
	Page 14		Page 1			
	1 entered into the contract with Quest was U.S.	1	questions that the contract covers not only U.S.			
	2 Bell, and not Buzz Telecom?	2	Bell, but also Business Options, Inc. and Buzz			
	3 A. That could be.	3	Telecom?			
	4 Q The reason that I ask that question is	4	A. Yes.			
	5 because it's our understanding from documents	5	Q And so my follow-up question that is,			
	6 that we have reviewed and you can clarify that	6	are there any other entities that would be			
	7 understanding 1s that Buzz Telecom didn't even	7	covered under that contract with Quest?			
ļ	8 come into existence until June of 2002	8	A. No.			
	9 A. Yes, that's correct.	9	Q You also mentioned Global Crossings.			
	10 Q Okay. So this contract that you	10	For how long has for approximately how long			
- 1	11 referred to was entered into sometime in 2001, it	11	has Business Options, Inc. resold long-distance			
	12 could not have been with Buzz Telecom because	12	service provided by Global Crossings?			
	13 Buzz Telecom didn't even exist; correct?	13	A. Less than a year.			
	14 A. That's correct.	14	Q Do you know whether the contract or			
	15 Q Does that help refresh your memory in	15	excuse me, let me back up.			
	16 terms of the entity that entered into the	16	Is there a written contract between			
	17 contract with Quest?	17	Business Options, Inc. and Global Crossings?			
		1	. T.T			

A. No.

Q Is there a written contract between

MR HAWA It's Global Crossing.

20 Global Crossings and Buzz Telecom?

18

19

21

A. Yes.

A. Yes.

19

20

21

Q And that entity was U.S. Bell?

Q So it's your understanding, I take it,

Per 17	Page 10
Page 17	
1 MR SHOOK Global Crossing?	1 day-to-day operations of Business Options, Inc.?
2 MR HAWA Uh-huh.	2 A. No.
3 MR SHOOK Well, we will clarify that	3 Q You had mentioned that you are
4 at a later point.	4 currently a director of Business Options, Inc.
5 WITNESS I believe it's with Buzz	5 How long have you been a director?
6 Telecom.	6 A. Since 1993.
7 BY MR SHOOK	7 Q And who are the other directors of
8 Q So along the lines of what we were	8 Business Options, Inc.?
9 talking about before when we were talking about	9 MR HAWA You are referring to legal
10 the U.S. Bell/Quest contract, is it your	10 officers of the company directors, not
11 understanding that the Buzz Telecom/Global	11 middle-level directors?
12 Crossing contract covers Business Options?	MR SHOOK Right. I am referring to
13 A. Yes.	13 the directors who would sit or be part of the
Q Does it cover any entity other than	14 meeting of the board of directors, if any, when
15 Buzz Telecom and Business Options?	15 such meetings take place.
16 A. No.	16 MR HAWA Not like director of sales.
17 Q I have seen the contract that you are	17 WITNESS I understand that. I don't
18 referring to between Quest and U.S. Bell, and I	18 recall if I am the only director or not. I don't
19 don't have it at my fingertips. But is it your	19 recall
20 recollection that you were the person who	20 BY MR SHOOK
21 executed the contract on behalf of U.S. Bell?	21 Q Well, if you are possibly the only
Page 18	Page 20
1 A Yes.	1 director, this question may seem a little silly,
2 Q What role, if any, do you currently	2 but I am going to ask it anyway.
3 have with Business Options, Inc.?	3 A. Okay.
4 A. I am majority shareholder and chairman	4 Q How often do the directors of Business
5 of the board of directors and president of the	5 Options meet as the board of directors?
6 company.	6 A. Not often.
7 Q And when you say majority shareholder,	7 Q Do you recall when the last such
8 what interest are you referring to?	8 meeting took place approximately?
9 A. I have 72 percent of the shares.	9 A. A month ago.
10 Q These would be voting shares of stock?	10 Q So did you actually meet with somebody
11 A. Yes.	11 to discuss the affairs of Business Options, Inc.?
12 Q If you don't know, you can say so, and	12 A. Yes.
13 we will try to figure it out.	13 Q Who was that?
14 A. I don't know.	14 A. My corporate attorney.
15 Q Who are the other owners of Business	15 Q Now, is it your understanding that
16 Options, Inc.?	16 person is or 1s not a director of Business
17 A. Keanan Kintzel owns 26 percent, and	17 Options, Inc.?
18 Robert Dimmick owns two percent.	18 A. He is not.
19 Q Where is Robert Dimmick located?	19 Q He is not. You had also mentioned
1.5	
20 A. Indianapolis.	20 that you are currently an officer of Business

IN THE MATTER OF: BUSINESS OPTIONS, INC. Deposition of Kurtis Kintzel Page 21 1 for a period of time. A. I am the president. Q How long have you been the president Q Okay. The documents that we saw 2 3 of Business Options, Inc.? A. Since 1993. 4 Bell to Link Technologies. Q Can you identify the other officers of A. Okay. 5 6 Business Options, Inc.? Q Does that ring any bells? 6 A. Keanan Kintzel is secretary/treasurer A. Yes. 7 8 of Business Options, Inc. 9 the name change, U.S. Bell to Link Technologies? Q Are there any other officers, so far A. It sounds accurate. 10 as you know? 10 A. No. 11 12 Q And approximately how long has Keanan 13 whatever it became? 13 been an officer of Business Options, Inc.? A. Yes. Would you like me to give you A. About nine months. 14 15 the history? Q Was there a person who held the office

16 of secretary/treasurer prior to Keanan?

A. Yes.

1

O Who was that? 18

A. William Brzycki. 19

O Just for the sake of the court

21 reporter, could you spell that?

Page 22

Q Approximately how long did Mr. Brzycki 2

3 hold the office of secretary/treasurer?

A. I will try. B-R-Z-Y-C-K-I.

A. I believe three years.

Q Was there somebody who held the office

6 of secretary/treasurer before Mr. Brzycki?

A. I don't recall.

Q Now, we have mentioned a number of

9 other entities, so I am going to ask many of the

10 same questions about those entities.

11 A. Okay.

Q Do you currently own an interest --12

13 any interest in U.S. Bell?

A. We did a final tax return, and I

15 believe we filed for dissolution of the company.

16 So as long as it's been dissolved, no.

O Now, there are some documents that we 17

18 have seen that suggest that U.S. Bell at some

19 point in time changed its name. Are you aware of

20 any such name change?

A. I believe it changed its name to NACI

3 suggested that the name change went from U.S.

O Would that be accurate, that that was

Q Do you have any recollection as to why

12 there was a name change from U.S. Bell to

Q At this point, feel free. 16

17 A. Okay. We started our company in 1992

18 as Business Options. In roughly 1995 or 1996 --

19 or during the initial phase of our company, we

20 only sold to businesses. In roughly 1995 or

21 1996, we started also marketing to residential

Page 24

1 consumers, and the name "Business Options" became

2 somewhat confusing to those customers who we were 3 marketing. The common response was, "We are not

4 a business." So we had to explain it, and we

5 decided we should get a name that was more

6 user-friendly to the consumer.

We decided upon U.S. Bell as

8 descriptive of who we were. We were nationwide,

9 and we were in telephones. So that went along,

10 and we started to -- we wanted to become

11 certified as U.S. Bell and move completely away

12 from Business Options for no other reason than to

13 be user -- friendly with our consumers. At one

14 point we tried to contract with Southwestern Bell

15 to do some business with us. They replied, "Not

16 only are we not going to do a contract with you,

17 but we own the name 'Bell.' Please cease and

18 desist using the name 'Bell' in everything that

19 you do."

20 At that point, we began to survey

21 other names within the public, within our

- 1 consumers and within our company -- just asking
- 2 people. And the number one choice was Link
- 3 Technologies. However, I didn't care for that
- 4 name. But it became Link Technologies, and the
- 5 motion was started to get us to change the name
- 6 to Link Technologies. I was a little bit smarter
- 7 this time before we went full-blast with Link
- 8 Technologies. I started looking at trade
- 9 magazines, and there were several other companies
- 10 that had the word "link" in them. So I decided
- 11 that I didn't want to use that name and have the
- 12 same potential problem that we had with U.S.
- 13 Bell.
- 14 At some point my brother came up with
- 15 the name, North American Communications, which
- 16 was NACI, and which I also didn't care for. So
- 17 we surveyed our entire staff, and they came up
- 18 with a couple of choices for us. And quite
- 19 honestly, I didn't like any of their choices, and
- 20 I went with Buzz Telecom, which was a little more
- 21 descriptive of who we are. We are not a

- 1 change all of the customers of Business Options
- 2 to Buzz Telecom, and any of the previous names
- 3 will be put to bed.
- (Inaudible discussion between witness
- 5 and Mr. Hawa.)
- A. I have another company, Avatar
- 7 Enterprises, which employs Keanan, myself, and
- 8 our corporate affairs staff. And we use that as
- 9 our management company to manage Buzz Telecom.
- Q Does Business Options, Inc. then 10
- 11 continue to do business as Business Options,
- 12 Inc.?
- A. Yes. 13
- Q Does it ever, though, do business as 14
- 15 Buzz Telecom?
 - A. Maybe the other way around. Our
- 17 employees are all paid by Buzz Telecom. When
- 18 they market, they market Business Options
- 19 service. When we call people up, they are
- 20 calling on behalf of Business Options.
- Q And they call on behalf of Business 21

- 1 white-collar business; that's just not who we
- 2 are. We felt more like Buzz Telecom.
- Anyway, that's where the name, Buzz
- 4 Telecom, came from. And our goal is actually to
- 5 operate with just one company name and become
- 6 certified nationwide as Buzz Telecom and have all
- 7 of our contracts for Buzz Telecom. As confusing
- 8 as it is for you boys, it's confusing to us as a
- 9 company to keep all the documents in alignment.
- So that's where we are headed. We
- 11 were Business Options. We have decided not to
- 12 market as Buzz Telecom until we have all of our
- 13 certifications in place and also our billing and
- 14 collection agreements in place. And not only
- 15 that the agreements are in place, but that we can
- 16 bill in each of the different states and through
- 17 all of the different LEC's. So that's a process
- 18 that's ongoing. We are not quite there yet.
- 19 Once we get there, hopefully later this year, we
- 20 will be licensed only as Buzz Telecom at that
- 21 point. We are making the proper application to

- 1 Options because Business Options is the entity
- 2 that has an ongoing authority to do business in
- 3 whatever state in which they are marketing at
- 4 that point?
- A. Yes.
- Q And Buzz Telecom may or may not have
- 7 that authority with respect to that state?
- A. At this point, I think Buzz Telecom
- 9 has the authority in almost all the states, but
- 10 the billing and collection agreements and
- 11 arrangements are not fully in place.
 - Q And by billing and collection
- 13 agreements, are you referring to agreements that
- 14 exist with an entity called USBI?
- A. Yes. That agreement is in place.
- 16 Before we can bill through all the LEC's, we have
- 17 to have sales scripts and verification scripts
- 18 approved by the different LEC's, whether it's
- 19 Ameritech or Southwestern Bell -- well, I guess
- 20 they are the same now. Anyhow, they need to
- 21 approve our scripts. Just because we have an

"We'll cover your job ANYWHERE in the country!"

Deposition of Kurtis Kintzel Page 29 Page 31 1 agreement with USBI does not mean we can actually A. Right. 1 2 bill through USBI until the LEC gives us the Q But you may know how does know. 2 3 thumbs up. So that's the process we are 3 A. Yes. 4 undergoing -- getting our sales scripts and Q So you can say that you don't know --5 verifications scripts approved. A. Okay. Thank you. 5 Q -- and I will follow up from there. Q When did you first send your sales 6 7 script to any LEC? 7 A. Okay. A. Probably in 1995 or 1996 under Q Now, thank you for your overview. I 9 Business Options. 9 am going to still ask a couple of questions --Q And approximately how often are such 10 A. Okay. 11 sales scripts sent from Business Options or any Q -- and see if I can pinpoint things 11 12 of the other companies that are related here to a 12 and see if I can make things as clear as I can 13 for everybody. I had asked you about U.S. Bell, 13 LEC? A. They don't request them on an ongoing 14 and you indicated that company had either just 14 15 basis, to my knowledge. 15 dissolved or was in the process of dissolving? Q Do they request them on a annual 16 A. Yes. 17 basis? 17 Q With respect to Buzz Telecom, are you A. Not to my knowledge. 18 currently an owner? 18 Q Other than the scripts that you 19 A. Yes. 19 20 mentioned having been sent in 1995 or 1996, what Q And what is the nature of your 21 scripts have been sent subsequent to that time to 21 ownership interest? Page 30 Page 32 1 a LEC? A. It's 72 percent of the shares A. Any of the scripts that we have 2 available. 3 produced for Buzz Telecom would have at this Q Basically an interest that is 4 identical to what you have with Business Options? 4 point been sent. Mr. Brzycki might be a better 5 person to answer that question, because it was A. Yes. O Who else owns interest in Buzz 6 his role within our company to maintain the 7 relationship and to get us certified and be able 7 Telecom? A. Keanan Kintzel and Robert Dimmick. 8 to bill in all the different states. And I don't Q At 26 and 2 percent respectively? 9 want to be vague; I just don't know the answer to 9 A. Yes. 10 your question. 10 Q It's perfectly acceptable if I ask you Q Would it be fair to say that Buzz 11 12 Telecom and Business Options, Inc. have the same 12 a question and you don't know to say, "I don't 13 businesses? 13 know." A. Okay. 14 A. Yes. 14 Q What differences, if any, would there Q I can always explore further --15 16 be to the businesses between Business Options, A. Okay. 16 Q -- and see who may know 17 Inc. and Buzz Telecom? 17 A. The primary difference is the name. A. Okay. I am just trying to be candid. 18 19 It's a marketing advantage to have a name that's Q Simply because you are the top person 19 20 not directed toward businesses as we are 20 doesn't mean that you know absolutely every 21 little detail of what is going on. 21 marketing to residential consumers. Other

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Deposition of Kurtis Kintzel Page 35 Page 33 1 differences would be the history that Buzz 1 secretary/treasurer, roughly? 2 Telecom was just formed last year, and Business A. Between nine and twelve months. 3 Options has been around for ten or eleven years. Q Has there been anybody else who was 4 ever an officer of Buzz Telecom? O So I take it that you are -- Well, how 5 many directors does Buzz Telecom have, to your A. I don't know. 6 knowledge? O. How often do the directors of Buzz 7 Telecom meet as directors? A. Two. Q They would be who? A. Monthly. A. Kurtis Kintzel and Keanan Kintzel. Q Are the meetings memorialized in any 9 Q And you two have been the only 10 way? 10 11 directors of Buzz Telecom? A. Occasionally. 11 A. I don't know. Mr. Brzycki may have Q Could you give me the approximate time 13 of the last such meeting of Buzz Telecom 13 been a director. I am sorry, I don't know the 14 directors? 14 answer to your question. Q Try to keep in mind if you can that I 15 A. I believe a month ago. 16 am referring to a corporate director. I am not Q I am sorry? 16 17 asking about an officer. A. I believe a month ago. 17 Q And was that meeting memorialized in A. That's what came to my mind after I 19 answered the question. 19 any way? A. I believe so. Q So in terms of Mr. Brzycki, so far as 20 21 you know, he has never been a director of Buzz 21 Q In writing? Page 36 Page 34 A. I believe so. 1 Telecom? Q Did that involve yourself and Keanan? A. I don't know. 2 O Other than yourself and Keanan and A. Yes. 3 4 possibly Mr. Brzycki, has anybody else ever been Q Anybody else? 5 a director of Buzz Telecom? A. No. 5 Q Now, with respect to the overseeing A. Not to my knowledge. 7 the day-to-day business of Business Options, what Q Are you currently an officer of Buzz 8 Telecom? 8 role, if any, would you say that you have? A. I am the president of the company, A. Yes. 9 Q Do you hold the office of president? 10 so --10 MR HAWA Just by way of 11 11 12 clarification, I think what he is asking about Q Have you always been president? 12 A. Yes. 13 your responsibilities as president of the 13 14 company, but your specific day-to-day activities. Q What other corporate officers are 14 15 there for Buzz Telecom? 15 Is that correct? A. There is a secretary/treasurer, which MR SHOOK That's what I am looking 16 17 is Keanan Kintzel. And I believe I am the 17 for, yes. MR HAWA He is not looking from a 18 chairman of the board. 18 O You are? 19 practical perspective, but from day-to-day. 19

20

A. Yes.

Q How long has Keanan been

20

21

WITNESS Okay. I do weekly financial

21 planning; I do regulatory work; I sign documents.

- 1 BY MR SHOOK
- 2 Q With respect to the weekly financial
- 3 planning, do specific individuals at Business
- 4 Options report to you and tell you, for example,
- 5 how much money is coming in and how much money is
- 6 going out?
- 7 A. Yes.
- 8 O Who are the individuals that do that?
- 9 A. Keanan Kintzel.
- 10 O Is he the only individual that does
- 11 that?
- 12 A. He has an assistant who helps him
- 13 gather information.
- 14 Q Who is that?
- 15 A. Brian Bortko, B-O-R-T-K-O.
- 16 Q Approximately how long has that
- 17 situation existed, where Keanan and/or Mr. Bortko
- 18 would provide you with weekly financial
- 19 information?
- 20 A. We have streamlined our process to
- 21 where he has come in weekly for the last year.

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- Q Do you have any recollection as to how
- 2 the process worked prior to that time?
- 3 A. Yes.
- 4 Q And what is it that you recall?
- 5 A. I would still get the information, but
- 6 it was not as organized as it is today. I would
- 7 still get the information every other week,
- 8 monthly.
- 9 O Who would provide the information?
- 10 A. I don't recall. Some of it, I would
- 11 gather myself.
- 12 Q So currently, your brother Keanan and
- 13 Mr. Bortko are the two people who primarily
- 14 gather financial information and then supply it
- 15 to you on a weekly basis?
- 16 A. Yes.
- 17 Q And that situation has been in place
- 18 for approximately a year?
- 19 A. Yes. Since December of 2002, so seven
- 20 months or eight months.
- 21 Q And what events, if any, triggered

- 1 this change in the process that as of December of
- 2 2002, we now have Keanan and Mr Bortko providing

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- 3 you regular financial information? Was there an
- 4 event that triggered the change in the process?
 - A. The departure of Mr. Brzycki. At that
- 6 point, I took on a much more hands-on approach to
- 7 the regulatory affairs and financial management
- 8 of the company, and I sort of moved my office
- 9 down and really just put more focus on that area
- 10 of our business.
- 1 Q Now, I framed the questions in terms
- 12 of Business Options, Inc. If I were to -- Well,
- 13 with respect to Buzz Telecom, is it the same
- 14 scenario that Keanan and Mr. Bortko provide
- 15 weekly financial information to you?
- 16 A. Yes.
- 17 Q And that has been the case since
- 18 approximately December, 2002?
- 19 A. Yes.
- 20 Q Now, you mentioned Mr Brzycki's
- 21 departure was an event that had some relationship

1 to this change in the process Would it be fair

- 2 for us to understand from your mentioning Mr
- 3 Brzycki's departure that he had some role in
- 4 reviewing weekly financial information for
- 5 Business Options, Inc prior to his departure?
- 6 A. No.
- 7 Q Did he have any role whatsoever?
- 8 A. I am sorry -- let me go back and
- 9 re-answer that. He had a responsibility to
- 10 ensure all of our taxes were being paid, all of
- 11 our vendors were satisfied. He didn't actually
- 12 pay the bills, but the bills were reviewed, and
- 13 he had to know how much money was coming in. He
- 14 had a responsibility to make sure that we were in
- 15 compliance with whatever we were supposed to be.
- 16 So when he departed, that responsibility moved
- 17 onto my plate. And that's when I saw a need for
- 18 some improvement.
- 9 To elaborate on that a little bit --
- 20 up to that point, I was more in tune with our
- 21 sales marketing efforts on a day-to-day basis.

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- 1 And Mr. Brzycki was handling more of the
- 2 corporate affairs type functions. My brother
- 3 was, for the most part, on sick leave for about a
- 4 year, roughly. I don't know the exact time
- 5 frame. But that's the way the responsibilities
- 6 were. Mr. Brzycki was doing corporate affairs; I
- 7 was running the internal operations of the
- 8 company. So upon his departure, I got into what
- 9 was actually going on in more depth.
- 10 Q So in terms of Mr. Brzycki's
- 11 responsibilities, you had mentioned that it was
- 12 his job to ensure that regulatory payments with
- 13 the various states were made on a timely basis?
- 14 A. Yes.
- 15 Q And it was his responsibility to
- 16 ensure that the tax returns were prepared and
- 17 filed on a timely basis?
- 18 A. Yes.
- 19 Q If there were any regulatory fees to
- 20 be paid, it was his responsibility to ensure that
- 21 they were paid on a timely basis?

- 1 MR SHOOK Okay.
 - MR HAWA. We are talking about files

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- 3 where there were material violations. There are
- 4 50 states and thousands of filings.
- 5 MR SHOOK I understand there were
- 6 multiple filings. From looking through the
- 7 documents that you have supplied us, it was a
- 8 paperwork nightmare to keep up with the
- 9 applicable state requirements.
- 10 MR HAWA That's true.
- 11 BY MR SHOOK
- 12 Q Let's say for this discussion, a
- 13 regulatory filing such as a tariff was not filed
- 14 in a timely manner in a particular state. Was it
- 15 Mr. Brzycki's responsibility to tell you that
- 16 such a filing had not been made on a timely
- 17 basis?
- 18 A. Yes, it was his responsibility.
- 19 Q Did it come to your attention in late
- 20 2002 that one or more such regulatory filings had
- 21 not in fact been made on a timely basis?

- 1 A. Yes.
- Q If there were any tariffs to be filed
- 3 with any state, it was his responsibility to
- 4 ensure that they were done on a timely basis?
- 5 A. Yes.
- 6 Q Was there any process in place for
- 7 him -- him, being Mr. Brzycki -- to tell you
- 8 whether or not there was a problem with the
- 9 regulatory filings? In other words -- well, let
- 10 me try to clarify that. If a filing were late
- 11 and some kind of penalty ensued as a consequence,
- 12 would it be his responsibility to let you know
- 13 that that had happened?
- 14 A. It would have been his responsibility
- 15 to do that, yes.
- 16 Q Was it your understanding that he in
- 17 fact did that?
- 18 A. He did not.
- 19 MR HAWA Can we clarify? If I
- 20 could, let me rephrase your question and see if
- 21 this is correct.

- 1 A. Yes.
 - Q Did that have any bearing whatsoever
- 3 on Mr. Brzycki's departure from the employ of
- 4 Business Options/Buzz Telecom?
- 5 A. Yes.
- 6 Q Was it made clear to Mr. Brzycki that
- 7 such a failing or such failings were related to
- 8 his leaving your employ?
- 9 A. No.
- 10 Q Now, I put it in very general terms.
- 11 Going back to December of 2002 or roughly that
- 12 time period, was there a failure on the part of
- 13 Mr. Brzycki in some way that was brought to your
- 14 attention that led to Mr. Brzycki's departure
- 15 from Business Options?
- 16 A. Yes.
- 17 Q Could you tell us what that event was,
- 18 if there was a singular event? Or if there were
- 19 multiple events, could you tell us what those
- 20 are?
- 21 A. There were two events -- actually,

Deposition of Kurtis Kintzel

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- 1 three events that were significant. What I
- 2 looked at was the whole, and I made my decision
- 3 that he needed to go elsewhere.
- The first thing was that we had a tax
- 5 situation -- a federal tax situation in 1995 or
- 6 1996, somewhere around there. At that time
- 7 period, Mr. Brzycki was our treasury manager. He
- 8 had come out of college with an accounting
- 9 degree, and we hired him. So at that time, I
- 10 took that responsibility because ultimately it is
- 11 my responsibility.
- Over the years, he had been promoted
- 13 up to vice president of administration. And part
- 14 of his duties were with the personnel areas of
- 15 our company. And then in 2002, we received some
- 16 Equal Opportunity complaints, and I found that
- 17 Mr. Brzycki had been negligent when staff members 17
- 18 had come to him and actually written reports.
- 19 When I say "negligent," I am going to
- 20 specifically refer to the fact that he did not
- 21 bring them to my attention. That was the second

1 camel's back.

- Q Okay.
- A. And at that point, the decision had
- 4 been made -- he had been a longstanding employee
- 5 of ours; he had been an employee for eight years,
- 6 but we had sensitive issues now with these
- 7 filings that we should have been making as well
- 8 as the EEOC matter. So we gave him a severance
- 9 package, and we parted ways.
- Q Now, as a consequence of learning that
- 11 a federal filing of some kind had not been
- 12 made --
- A. Uh-huh. 13
- Q -- what is your understanding as to
- 15 what steps, if any, were taken to correct that
- 16 situation?
 - A. We started to research it immediately
- 18 to find out what we needed to do.
- Q We have seen documents that reflect
- 20 that in October of 2002 there was a 499-A filing
- 21 made on behalf of Buzz Telecom.

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- 1 thing -- at this time when we had the situation
- 2 with the EEOC.
- And then the third area of his
- 4 responsibilities was regulatory. And it was
- 5 brought to my attention that there was a 499 --
- 6 is it 499-A? -- a form that he did not file. And
- 7 I believe it was during the summer of 2002, and
- 8 it was related to the payment of Universal
- 9 Service Fund fees. So for the last couple of
- 10 years, I have been writing out -- I have been
- 11 receiving bills and writing out checks that would
- 12 say, "Kansas USF" or "Missouri USF." And I am
- 13 signing multiple checks. I don't know how much I
- 14 have sent out, but they all say "USF" on the
- 15 bottom.
- Q Probably every state that has 16
- 17 something like that?
- A. Yes. So basically, I felt we were in 18
- 19 compliance with all of our USF guidelines, and I
- 20 was very surprised to find out that we had not
- 21 paid them. So that was the straw that broke the

- A. Uh-huh.
- 2 Q Were you aware of that document?
- A. I don't know that I have ever seen
- 4 that document, but I was quite certain that when
- 5 we found out about those filings, that we went
- 6 ahead and did it for Buzz Telecom. We were
- 7 uncertain as to what to do about Business Options
- 8 due to the amount of money that might be
- 9 involved. At that point, we needed to consult
- 10 counsel.
- Q To your knowledge, has any 499-A
- 12 filing ever been prepared for Business Options?
- A. Not to my knowledge. 13
- Q To your knowledge --14
- A. Let me back up. To my knowledge, no
- 16 499-A form has ever been filed. I think we have
- 17 started the preparation to see what it would look
- 18 like and see what we owe.
- O Well, I will phrase it in terms of
- 20 filings.
- A. Okay.

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			in cover your job ANT WHERE he the country:
	Page 49		Page 51
1 Q And	then if you wish, you can	1	Q I have been asking you some questions
2 certainly of	clarify in your response.	2	about your role as a manager at Business Options
3 A. Ok	ay.	3	And if I didn't ask this or if I did ask it, I am
4 Q Wit	h respect to U.S. Bell, has there	4	sorry, because I have forgotten But would it be
5 ever been	a 499-A filing, to your knowledge?	5	fair to say that your role as the manager of
6 A. No	t to my knowledge.	6	Business Options is basically the same as your
7 MR	HAWA Or to clarify, I believe	7	role as manager of Buzz Telecom?
8 one of our	responses to interrogatories indicates	8	A. Yes.
9 that a 499	has never been filed. But I think as	9	Q Now, with respect to your brother
10 you have	pointed out, one was filed for Buzz	10	Keanan, does he have day-to-day responsibilities
11 Telecom.	So that would have been an inaccurate	11	as a manager at Business Options?
12 response t	o the interrogatory.	12	A. Not so much with Business Options. I
13 BY	MR SHOOK	13	mean, Business Options has no employees. So when
14 Q Mr.	Hawa and Trent and I have had some	14	you say the day-to-day operations, there is not
15 conversati	ons along the way, and we understand	15	that much to do, except from a corporate affairs
16 that there	may be a little bit of play, if you	16	standpoint.
17 will, in th	e admissions or responses because the	17	Q And what would he do from a corporate
18 responses	were prepared on a very short notice.	18	affairs standpoint?
19 A. Rig	ght.	19	A. That's what I said not too much.
20 Q An	d we understand from Mr. Hawa that	20	He doesn't have too much to do there.
21 you did th	e best you could in terms of trying to	21	Q With respect to Buzz Telecom, does
	Page 50		Page 52
1 prepare as	nswers on a fairly quick turn-around	1	Keanan have any day-to-day responsibilities as a
2 time.		I	manager?
3 A. Ye			
J A. IV	S.	3	A. Yes.
	s. HAWA Could I ask for a		A. Yes.
	HAWA Could I ask for a	3	A. Yes. Q What are those responsibilities?
4 MR 5 five-minu	HAWA Could I ask for a te break?	3 4 5	A. Yes. Q What are those responsibilities? A. He manages internal operations of the
4 MR 5 five-minu	HAWA Could I ask for a te break? SHOOK Let me finish getting this	3 4 5 6	A. Yes. Q What are those responsibilities? A. He manages internal operations of the company at this time, which is hiring personnel;
4 MR 5 five-minu 6 MR 7 on the tab	HAWA Could I ask for a te break? SHOOK Let me finish getting this	3 4 5 6 7	A. Yes. Q What are those responsibilities? A. He manages internal operations of the
4 MR 5 five-minu 6 MR 7 on the tab 8 MR	HAWA Could I ask for a te break? SHOOK Let me finish getting this le HAWA Sure.	3 4 5 6 7 8	A. Yes. Q What are those responsibilities? A. He manages internal operations of the company at this time, which is hiring personnel; treasury making sure bills are paid, that
4 MR 5 five-minu 6 MR 7 on the tab 8 MR 9 BY	HAWA Could I ask for a te break? SHOOK Let me finish getting this le HAWA Sure. MR SHOOK	3 4 5 6 7 8	A. Yes. Q What are those responsibilities? A. He manages internal operations of the company at this time, which is hiring personnel; treasury making sure bills are paid, that money is collected; delivery of products; quality control; and sales and marketing.
4 MR 5 five-minu 6 MR 7 on the tab 8 MR 9 BY 10 Q So	HAWA Could I ask for a te break? SHOOK Let me finish getting this le HAWA Sure.	3 4 5 6 7 8 9 10	A. Yes. Q What are those responsibilities? A. He manages internal operations of the company at this time, which is hiring personnel; treasury making sure bills are paid, that money is collected; delivery of products; quality control; and sales and marketing. Q With respect to sales and marketing,
4 MR 5 five-minu 6 MR 7 on the tab 8 MR 9 BY 10 Q So	HAWA Could I ask for a te break? SHOOK Let me finish getting this le HAWA Sure. MR SHOOK If it turns out that you come me inaccuracies	3 4 5 6 7 8 9 10	A. Yes. Q What are those responsibilities? A. He manages internal operations of the company at this time, which is hiring personnel; treasury making sure bills are paid, that money is collected; delivery of products; quality control; and sales and marketing. Q With respect to sales and marketing, does Keanan then have primary responsibility in
4 MR 5 five-minu 6 MR 7 on the tab 8 MR 9 BY 10 Q So 11 across son 12 A. Su	HAWA Could I ask for a te break? SHOOK Let me finish getting this le HAWA Sure. MR SHOOK If it turns out that you come me inaccuracies re.	3 4 5 6 7 8 9 10 11	A. Yes. Q What are those responsibilities? A. He manages internal operations of the company at this time, which is hiring personnel; treasury making sure bills are paid, that money is collected; delivery of products; quality control; and sales and marketing. Q With respect to sales and marketing, does Keanan then have primary responsibility in terms of the script that the telemarketers use to
4 MR 5 five-minu 6 MR 7 on the tab 8 MR 9 BY 10 Q So 11 across soi 12 A. Sui 13 Q v	HAWA Could I ask for a te break? SHOOK Let me finish getting this le HAWA Sure. MR SHOOK If it turns out that you come me inaccuracies re. we understand you would come back	3 4 5 6 7 8 9 10 11	A. Yes. Q What are those responsibilities? A. He manages internal operations of the company at this time, which is hiring personnel; treasury making sure bills are paid, that money is collected; delivery of products; quality control; and sales and marketing. Q With respect to sales and marketing, does Keanan then have primary responsibility in terms of the script that the telemarketers use to market Buzz Telecom?
4 MR 5 five-minu 6 MR 7 on the tab 8 MR 9 BY 10 Q So 11 across soi 12 A. Sui 13 Q - v 14 and let us	HAWA Could I ask for a te break? SHOOK Let me finish getting this le HAWA Sure. MR SHOOK If it turns out that you come me inaccuracies re. we understand you would come back know.	3 4 5 6 7 8 9 10 11 12 13 14	A. Yes. Q What are those responsibilities? A. He manages internal operations of the company at this time, which is hiring personnel; treasury making sure bills are paid, that money is collected; delivery of products; quality control; and sales and marketing. Q With respect to sales and marketing, does Keanan then have primary responsibility in terms of the script that the telemarketers use to market Buzz Telecom? A. That would be mutually myself and
4 MR 5 five-minu 6 MR 7 on the tab 8 MR 9 BY 10 Q So 11 across sor 12 A. Su: 13 Q v 14 and let us 15 A. Ye	HAWA Could I ask for a te break? SHOOK Let me finish getting this le HAWA Sure. MR SHOOK If it turns out that you come me inaccuracies re. we understand you would come back know. s.	3 4 5 6 7 8 9 10 11 12 13 14 15	A. Yes. Q What are those responsibilities? A. He manages internal operations of the company at this time, which is hiring personnel; treasury making sure bills are paid, that money is collected; delivery of products; quality control; and sales and marketing. Q With respect to sales and marketing, does Keanan then have primary responsibility in terms of the script that the telemarketers use to market Buzz Telecom? A. That would be mutually myself and Keanan, the two of us. Both of us would have to
4 MR 5 five-minu 6 MR 7 on the tab 8 MR 9 BY 10 Q So 11 across soi 12 A. Sui 13 Q - v 14 and let us 15 A. Ye 16 Q We	HAWA Could I ask for a te break? SHOOK Let me finish getting this le HAWA Sure. MR SHOOK If it turns out that you come me inaccuracies re. we understand you would come back know. s. accept your answers in that light	3 4 5 6 7 8 9 10 11 12 13 14 15	A. Yes. Q What are those responsibilities? A. He manages internal operations of the company at this time, which is hiring personnel; treasury making sure bills are paid, that money is collected; delivery of products; quality control; and sales and marketing. Q With respect to sales and marketing, does Keanan then have primary responsibility in terms of the script that the telemarketers use to market Buzz Telecom? A. That would be mutually myself and Keanan, the two of us. Both of us would have to approve it.
4 MR 5 five-minu 6 MR 7 on the tab 8 MR 9 BY 10 Q So 11 across sor 12 A. Su: 13 Q v 14 and let us 15 A. Ye 16 Q We 17 A. Th	HAWA Could I ask for a te break? SHOOK Let me finish getting this le HAWA Sure. MR SHOOK If it turns out that you come me inaccuracies re. we understand you would come back know. s. accept your answers in that light ank you.	3 4 5 6 7 8 9 10 11 12 13 14 15 16 17	A. Yes. Q What are those responsibilities? A. He manages internal operations of the company at this time, which is hiring personnel; treasury making sure bills are paid, that money is collected; delivery of products; quality control; and sales and marketing. Q With respect to sales and marketing, does Keanan then have primary responsibility in terms of the script that the telemarketers use to market Buzz Telecom? A. That would be mutually myself and Keanan, the two of us. Both of us would have to approve it. Q How long has that situation been in
4 MR 5 five-minu 6 MR 7 on the tab 8 MR 9 BY 10 Q So 11 across sor 12 A. Su: 13 Q v 14 and let us 15 A. Ye 16 Q We 17 A. Th	HAWA Could I ask for a te break? SHOOK Let me finish getting this le HAWA Sure. MR SHOOK If it turns out that you come me inaccuracies re. we understand you would come back know. s. accept your answers in that light	3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	A. Yes. Q What are those responsibilities? A. He manages internal operations of the company at this time, which is hiring personnel; treasury making sure bills are paid, that money is collected; delivery of products; quality control; and sales and marketing. Q With respect to sales and marketing, does Keanan then have primary responsibility in terms of the script that the telemarketers use to market Buzz Telecom? A. That would be mutually myself and Keanan, the two of us. Both of us would have to approve it. Q How long has that situation been in effect that you and Keanan have to approve the
4 MR 5 five-minu 6 MR 7 on the tab 8 MR 9 BY 10 Q So 11 across sor 12 A. Su: 13 Q v 14 and let us 15 A. Ye 16 Q We 17 A. Th 18 MR 19 minutes.	HAWA Could I ask for a te break? SHOOK Let me finish getting this le HAWA Sure. MR SHOOK If it turns out that you come me inaccuracies re. we understand you would come back know. s. accept your answers in that light ank you. SHOOK Okay Let's take five	3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18	A. Yes. Q What are those responsibilities? A. He manages internal operations of the company at this time, which is hiring personnel; treasury making sure bills are paid, that money is collected; delivery of products; quality control; and sales and marketing. Q With respect to sales and marketing, does Keanan then have primary responsibility in terms of the script that the telemarketers use to market Buzz Telecom? A. That would be mutually myself and Keanan, the two of us. Both of us would have to approve it. Q How long has that situation been in effect that you and Keanan have to approve the script that the telemarketers use?
4 MR 5 five-minu 6 MR 7 on the tab 8 MR 9 BY 10 Q So 11 across sor 12 A. Su: 13 Q v 14 and let us 15 A. Ye 16 Q We 17 A. Th 18 MR 19 minutes. 20 (A	HAWA Could I ask for a te break? SHOOK Let me finish getting this le HAWA Sure. MR SHOOK If it turns out that you come me inaccuracies re. we understand you would come back know. s. accept your answers in that light ank you.	3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20	A. Yes. Q What are those responsibilities? A. He manages internal operations of the company at this time, which is hiring personnel; treasury making sure bills are paid, that money is collected; delivery of products; quality control; and sales and marketing. Q With respect to sales and marketing, does Keanan then have primary responsibility in terms of the script that the telemarketers use to market Buzz Telecom? A. That would be mutually myself and Keanan, the two of us. Both of us would have to approve it. Q How long has that situation been in effect that you and Keanan have to approve the script that the telemarketers use?

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- 1 junior to me in our company. So it would be
- 2 something he would sign off on it, but ultimately
- 3 it's my determination as to whether something is
- 4 approved or not approved.
- Q Is there anybody other than yourself
- 6 or Keanan who has a role in reviewing
- 7 telemarketing scripts used by Buzz Telecom?
- 8 A. Not really.
- 9 MR HAWA Clarification. By "role in
- 10 reviewing," are you talking about substantive
- 11 decision-making?
- 12 WITNESS That's what I was answering
- 13 yes to.
- 14 MR SHOOK Yes.
- 15 BY MR SHOOK
- 16 O It seems as though we are on the same
- 17 wavelength.
- 18 A. That's good.
- 19 Q With respect to Business Options, has
- 20 it always been you and Keanan who have reviewed
- 21 and approved sales scripts for Business Options?

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 A. Really, it has just been me.
- 2 Q Primarily yourself?
- 3 A. Keanan didn't come to work for the
- 4 company until about 1995, and then he had to work
- 5 his way up into the company. Just in the last
- 6 couple of years has he taken on a more
- 7 significant role.
- 8 Q What working relationship do you have
- 9 with an individual named Elizabeth Ontiveros
- 10 Rosas?

1

- 11 A. Repeat the question.
- 12 Q Okay. What working relationship do
- 13 you have with Elizabeth Ontiveros Rosas?
- 14 A. She is more involved with internal
- 15 operations. So I don't have too much dealings
- 16 with her.
- 17 Q Internal operations of what?
- 18 A. She is senior to our treasury,
- 19 delivery and quality control areas of our
- 20 company. So she would work closely with Keanan,
- 21 and not too much with myself.

- Q Okay.
- A. Since the time when I moved out of the
- 3 office, I have been really focused on the
- 4 corporate affairs of our business, which would be
- 5 more external. And Keanan and Elizabeth would be
- 6 making sure the day-to-day operations are running
- 7 smoothly.
- Q Now, when you say "our company," were
- 9 you thinking of Buzz Telecom primarily; and then
- 10 to a lesser extent, Business Options?
- 11 A. Yes.
- 12 Q I just want to make sure we are on the
- 13 same wavelength in terms of what you responded to
- 14 when you used the term, "our company."
- 15 A. I am using that term as Buzz Telecom
- 16 and Business Options.
- 17 Q And are there any other companies that
- 18 you have in mind?
- 19 A. No.
- 20 Q Just those two?
 - A. Yes. Elizabeth is strictly a Buzz

- 1 Telecom employee. She has dealings with Business
- 2 Options because we are selling a Business Options
- 3 product. We serve as a Business Options product,
- 4 so that is her involvement.
- 5 Q How long has Elizabeth been a Buzz
- 6 Telecom employee?
- 7 A. I think she is going on three years --
- 8 pretty close to three years.
- 9 Q So from that, I should infer that
- 10 prior to her working for Buzz, that she was a
- 11 Business Options employee?
- 12 A. No, she was a U.S. Bell employee prior
- 13 to that.
- 4 Q And so you and she have been
- 15 associated in a business relationship for
- 16 approximately three years?
- 17 A. Yes.
- 18 Q And what role -- or how would you
- 19 describe the role that Elizabeth had with respect
- 20 to U.S. Bell?
- 21 A. We hired Elizabeth because of her

- 1 abilities with computer programming, and neither
- 2 Keanan nor myself are experts in that area of the
- 3 business. So Elizabeth -- we recruited to help
- 4 us out with databases and any of that type of
- 5 computer stuff, that type of work.
- Q Does the name, Gene Chill mean
- 7 anything to you?
- A. Sure.
- O And what kind of business relationship
- 10 did you have with Gene Chill?
- A. We hired Gene in -- I think he started
- 12 at the end of May. We hired him in April, but he
- 13 didn't start working for us until about two
- 14 months later.
- Q Now, what year are you thinking of 15
- 16 here?
- 17 A. 2002.
- Q Okay. 18
- A. After our EEOC cycle, I demoted Mr. 19
- 20 Brzycki from vice president of administration to
- 21 just working for corporate affairs of our

1 leave or him deciding to go?

- A. Mr. Chill left Buzz Telecom roughly in
- 3 February because he and Keanan -- it just wasn't
- 4 working between the two of them. He came to work

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- 5 for Avatar, which is our management company. He
- 6 wanted to do another project. He wanted to write
- 7 a book, and we told him that we would decide to
- 8 help him out.
- And when this proceeding took place,
- 10 it's been very costly for us, so Mr. Chill was
- 11 let go as a cost savings measure. But that was
- 12 also because of his writing of the book project,
- 13 not on -- we parted ways with him being vice
- 14 president of administration. So we parted ways
- 15 on that in February, and it was mutual. In a
- 16 perfect world, you know, running the personnel
- 17 area of a telecommunications business was not
- what his life mission was, so --
- Q Does the name, Shalanda Robinson mean 19
- 20 anything to you?
- A. Yes. 21

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- 1 business. I was looking for a replacement, and
- 2 somebody referred me to Mr. Chill. Not knowing
- 3 him before that time, I interviewed him. I liked
- 5 administration and training to take over some of
- 6 the same duties that Mr. Brzycki had been working
- 7 on.
- So he was primarily to work in the

4 him, so we hired him as vice president of

- 9 personnel area of our company and also the
- 10 marketing. When I say "marketing," I am
- 11 referring to when we procure customers, how do we
- 12 sell them additional products and services. But
- 13 it didn't quite work out. Mr. Chill didn't even
- 14 last nine months with us. And you mentioned
- 15 wavelengths, we were never quite on the same
- 16 wavelength. And even more so, he was directly
- 17 junior to Keanan, and they just never got on the
- 18 same page. They just never did, and Mr. Chill is
- 19 no longer with us.
- Q Would you characterize the parting of 20
- 21 ways as mutual, or was it more your asking him to

- Q What business relationship do you have
- 2 with her?
- A. Miss Robinson started as a data entry
- 4 clerk. I guess that's the appropriate title for
- 5 her, and she was good at it. She was good at it,
- 6 and she has worked her way up in the company to
- 7 being a manager of our data entry, which I think
- 8 she manages one or two people there. And she
- 9 helped out with customer service and was pretty
- 10 good with that, so she is even senior to the
- 11 customer service area of our business, and she
- 12 has been promoted to the person responsible for
- 13 delivery. Her promoted title right now is
- 14 delivery manager.
- Q How long has she held that title, 15
- 16 roughly?
- A. Roughly two years. I may be off, but 17
- 18 roughly two years.
- Q And how long has she been associated 19
- 20 with you as either Buzz Telecom or Business
- 21 Options, roughly?

Page 61 Page 63 A. I think it's been at least four years, O And in what manner? 2 but I don't know for sure. A. Mr. Brzycki left, but the work was Q Does the name, Lisa Green mean 3 still there. 4 anything to you? Q Okay. A. Yes. A. And not only did Mr. Brzycki leave, 5 Q What business relationship, if any, do 6 who was doing all that work for us, but the 7 you have with Lisa Green? 7 person who he had been working with for a long A. Lisa is working on regulatory files at 8 period of time, who also knew what had to be 9 done, took a maternity leave. So Miss Green and 9 this time. 10 Miss Dennie were hired to fill that void. Q Approximately how long has she been 10 11 working on regulatory files? Q Who was the person that you are 11 A. She started last October, so nine 12 referring to who was Mr. Brzycki's assistant? 13 months roughly. A. I don't know her last name. Her first 13 O And what was it that she did prior to 14 name was Amy. 14 15 that time? Q Amy Dixon? 15 A. She was not employed with us prior to A. Yes. Thank you. 16 17 that time. Q Has she returned from maternity leave? 17 Q With respect to the regulatory files, A. Yes. 18 18 Q Approximately when did she return? 19 does Lisa report to anybody in particular? 19 A. Approximately three months ago. A. She reports to Shannon Dennie. 20 20 Q What are her current duties? 21 Q How long has that reporting 21 Page 62 Page 64 A. She assists Keanan, and she will 1 relationship existed, roughly? 2 assist me if I need something. If I need A. Since she started. They were hired 3 somebody to get me coffee or run an errand or go 3 approximately the same time period. 4 to the post office or do banking, she will do Q And so Shannon is Lisa's supervisor? A. Yes. 5 that. And filing -- she does filing. Q Does Shannon Dennie report to Keanan? Q And what responsibilities does Shannon She reports to me. 7 have, other than supervising Lisa? 7 A. Well, together they work on anything Q She reports to you? 9 that has anything to do with legal or regulatory A. Me. Q She reports to you? 10 issues. Or if a consumer ever files a complaint 11 with the UPC, then they address it. Ultimately, 11 A. Yes. Q Has she always reported to you? 12 Shannon's responsibility is to make sure we are 12 A. She should have always reported to me. 13 operating completely legal and that we are in 13 14 compliance with any state or regulatory O Right We understand there is a 15 difference between the real world and the perfect 15 authority. 16 world O And you had mentioned that Shannon and 16 17 Lisa were hired at about the same time? A. Yes. 17 Q I am going to try to clarify in my own 18 A. Yes. 19 mind the relationship between Buzz Telecom and 19 Q And was their hiring in any way 20 Business Options. We may end up covering some of 20 related to Mr. Brzycki's departure? 21 the ground that you have already discussed --A. Yes. 21

"We'll cover your job ANYWHERE in the country!

Deposition of Kurtis Kintzel Page 65 Page 67 1 correctly? 1 A. Okay. 2 Q -- in your overview, so please bear 2 BY MR SHOOK 3 with me here Q What I am thinking of is, was there a 3 4 time when individuals who were working for Buzz A. Sure. Q Is Buzz Telecom a subsidiary of 5 Telecom were sharing office space with 6 Business Options, Inc., to your understanding? 6 individuals who were working for Business 7 A. No. 7 Options, Inc? Q So Buzz Telecom would be a corporation A. They did not. But there were Buzz 9 completely separate from Business Options, 9 Telecom employees that were working on Business 10 Inc --10 Options work. Q So one could be employed by Buzz 11 A. Yes. 11 12 Q -- in terms of corporate structure? 12 Telecom and be performing work that would somehow 13 benefit --13 A. Yes. A. Yes. 14 Q Do Buzz Telecom and Business Options 14 Q -- Business Options, Inc? 15 share common employees? 15 16 A. No. Business Options has no 16 A. Yes. For instance, Mr. Brzycki and 17 Miss Dixon -- they were employed by Buzz Telecom, 17 employees. Q Have Buzz Telecom and Business 18 yet they were handling the regulatory affairs of 18 19 Options, Inc ever shared common employees? 19 Business Options as part of their day-to-day A. No. The employees, prior to being 20 duties. Q And you mentioned that prior to Buzz 21 Buzz Telecom employees, were U.S. Bell employees; 21 Page 68 Page 66 1 and previous to that, Business Options employees. 1 Telecom coming into existence, the relationship, Q Do Buzz Telecom and Business Options 2 if you will, that exists between or existed 3 share office space? 3 between Buzz Telecom and Business Options, Inc. 4 was the same relationship that existed between A. The majority of the regulatory 5 dealings are in our Avatar offices. So I would 5 U.S. Bell --6 say more accurately that Avatar and Business A. Yes. 7 Options share office space. Q -- and Business Options, Inc.? Q Currently? A. Yes. 8 Q So in a sense, from a practical A. Yes. Q Was there ever a time that Buzz 10 standpoint, Buzz Telecom is the successor to U.S. 11 Telecom and Business Options, Inc. shared office 11 Bell? 12 space? 12 A. Yes. In June of last year, we brought 13 everybody out of U.S. Bell and routed everybody MR HAWA If I could ask for 13 14 clarification, it seems to me that the questions 14 into Buzz Telecom. 15 that are being asked now go to corporate legal Q So once Buzz Telecom came into 15 16 existence, U.S. Bell, as a functioning entity, 16 structure. So are you talking from the legal 17 standpoint, or are you talking about pure 17 essentially ceased to exist? A. Yes, which goes back to the cease and 18 corporate structure, as a matter of corporate 19 desist we had gotten from Southwest Bell. 19 law? Q About using the name U.S. Bell? 20 MR SHOOK More the former. 20

21

A. Yes.

WITNESS Okay. Did I answer

21

- 1 Q Okay. Had you ever heard of an entity
- 2 by the name of Great Lakes Verification Company?
- 3 A. Yes.
- 4 Q Do you know where Great Lakes
- 5 Verification Company is located?
- 6 A. It doesn't exist at this time.
- 7 Q When it did exist, to your knowledge,
- 8 where was it located?
- 9 A. Right next door to where Buzz Telecom
- 10 currently is. I think the address is 8385
- 11 Louisiana.
- 12 Q What kind of physical separation
- 13 existed between the office of Buzz Telecom and
- 14 Great Lakes Verification Company?
- 15 A. Great Lakes had its own entranceway to
- 16 the street. If you can picture a long office,
- 17 Buzz Telecom had an entrance, and Great Lakes had 17
- 18 its own entrance. There was a -- Inside of Great
- 19 Lakes Verification, once you got in, there was a
- 20 common door that would allow access into Buzz
- 21 Telecom and also for use of the restrooms.
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- Q Now, you had mentioned that Great
- 2 Lakes Verification Company no longer exists.
- 3 What knowledge do you have as to why it no longer
- 4 exists?
- 5 A. The woman that started Great Lakes
- 6 Verification stopped doing verifications and went
- 7 to college or something.
- 8 Q And who was that?
- 9 A. Her name was Alethea Gray.
- 10 Q Do you know how to spell her last
- 11 name?
- 12 A. I believe G-R-A-Y. She may have been
- 13 Alethea Smith at the time. But sometime in the
- 14 process, she got married.
- 15 Q Was it your understanding that she was
- 16 the sole owner of Great Lakes Verification
- 17 Company?
- 18 A. Yes.
- 19 Q What kind of contractual agreement, if
- 20 any, did Buzz Telecom have with Great Lakes
- 21 Verification Company?

- A. Buzz Telecom didn't. Do you want me
 - 2 to answer for Business Options? It was Business
 - 3 Options at the time.
 - 4 Q Okay. So let me ask the question.
 - 5 A. Okay.
 - 6 Q What contractual arrangement, if any,
 - 7 did Business Options, Inc. have with Great Lakes
 - 8 Verification Company?
 - A. We had a contract with Great Lakes to
 - 10 do verifications. And in our discovery, we could
 - 11 not find a copy of the contract. I don't think
 - 12 you guys have a copy of it, either. I didn't see
 - 13 it.
 - 14 Q So it's your understanding or your
 - 15 recollection that a written contract did exist --
 - 6 A. Yes.
 - 17 Q -- between Business Options and Great
 - 18 Lakes Verification?
 - 19 A. Yes. And you asked me an earlier
 - 20 question of why it doesn't exist anymore, and
 - 21 that jogged my memory. I don't think financially

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- 1 it worked out very well for Miss Gray,
- 2 financially speaking.
- Q In other words, the amount of money
- 4 that was coming from Business Options to Great
- 5 Lakes wasn't sufficient to keep Great Lakes in
- 6 business?
- 7 A. Yes.
- 8 O Was there ever a time when there were
- 9 common employees of Business Options and Great
- 10 Lakes Verification?
- 11 A. Not to my knowledge.
- 12 O Was there ever a time when there were
- 13 common employees between U.S. Bell and Great
- 14 Lakes Verification?

19

- 15 A. U.S. Bell and Great Lakes -- well, it
- 16 might be helpful if I just elaborated on this.
- 17 WITNESS Is that okay with you?
- 18 MR HAWA Uh-huh.
 - A. Okay. After Miss Gray decided not to
- 20 do verifications any longer, at that time my
- 21 brother was doing something that was not working

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